

Dear Patient.

I'd like to take a moment to welcome you as a new patient of the Mitchell Cancer Institute Pharmacy. Thank you for choosing us. We look forward to partnering with you to provide specialty medications and programs specifically designated for certain disease states. We will do all we can to ensure you achieve the most successful result possible.

The trust and confidence you have placed in the Mitchell Cancer Institute Pharmacy is most appreciated. The Mitchell Cancer Institute Pharmacy will provide you many patients with timely specialty medications as prescribed by your physician. Our mission is to help you better understand your specific disease state, so you can achieve best results and maintain optimal health over the long term. Through our unique specialty programs, we educate patients on how to safely take prescribed specialty medications while ensuring there are no inappropriate drug interactions.

The specialized programs developed by the Mitchell Cancer Institute Pharmacy are used to provide key benefits:

- · Education regarding unique disease states
- · Support for secondary conditions and symptoms
- · Courteous, educated staff who make the ordering process seamless and positive
- · Coordination with care team on vital information for faster intervention if required

It is with great pleasure that I welcome you to the Mitchell Cancer Institute Pharmacy, and we look forward to being your specialty medication provider.

Sincerely,

Brittney Carden, PharmD. MCI Pharmacy manager